



Republic of Palau
SOCIAL SECURITY ADMINISTRATION

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REQUEST FOR PROPOSAL

Seeking Utilization Reviewer/Utilization Management of medical claims under the National Health Insurance of the Palau Healthcare Fund (HCF)

RFP Number: ROPHCF 2024-01

Issue Date: January 09, 2024

Closing Date: February 09, 2024

The Republic of Palau (ROP) Social Security Administration (SSA) is soliciting proposals from interested individuals, consultant agencies, and businesses to undertake the role of Utilization Reviewer or Utilization Management of medical claims under the National Health Insurance of the Palau Healthcare Fund (HCF).

Detailed information of the RFP is available at the SSA Office in Koror across PCAA, during office hours from 8:00 am to 3:00 pm. Monday through Friday, except during ROP holidays. It is also available on www.rophcf.pw.

Any interested individuals, consultant agencies, not for profit organizations and businesses are requested to submit their proposal, either through delivery at the Post Office at the above address or the SSA office in Koror. All bids, must be sealed and addressed to the attention of Mr. Clinton O. Ngemaes, SSA/HCF Administrator.

The ROP SSA reserves the right to cancel and reissue the RFP and/or reject any or all submitted proposals.